

Public Works- General Services

City of Newton Performance Management Scorecard

April 2014

Traffic Light Key

Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting target
Red = actual value more than 10% away from meeting target

Trend Key

Green = cumulative Year-to-Date better than Last Year-to-Date
Yellow = cumulative Year-to-Date the same as Last Year-to-Date
Red = cumulative Year-to-Date worse than Last Year-to-Date

Metrics measured monthly unless otherwise noted

Metric		Metric Goal	Monthly				Yearly		
			Avg.	Target	Actual	Result	LYTD	YTD	Trend
Streets and Sidewalks									
Outcome #1 Insure that projects are on time and under budget									
% of construction projects on schedule	Keep a minimum of 100% of projects on schedule	98%	100%	66%		95%	63%		
% of construction projects on budget	Keep 100% of project under budget	87%	100%	100%		90%	99%		
Outcome #2 User friendly and durable streets									
Number of road miles re-paved	Repave 8 miles of road during FY2014			0.00			8.30		
% of potholes repaired within 3 business days	Repair at least 100% of potholes within 3 days	N/A	100%	92%		97%	91%		
Outcome #3: Ensure a safe citywide sidewalk system									
Miles of new sidewalk constructed	Construct 2 miles of sidewalk in FY2014			0.00			1.50		
Miles of sidewalks repaired	Repair 2.5 miles of sidewalk in FY2014			0.10			3.10		
% of sidewalks made safe within 5 days	Make at least 100% of sidewalks safe within 3 days	40%	100%	40%		38%	68%		
Community Beautification									
Outcome #1 Create and maintain a beautified Newton									
# of BoxART traffic control box art design	Complete a total of 24 boxart traffic control boxes			0			0		
# of City Entrance Improvements: streets swept, traffic island cleanliness, cut grass, weeds and brush control	Compete improvements at 10 entrances 3 times per year			0			50		
# of Village Painting Projects (fire boxes, parking meter poles, fire hydrants, fences, etc.)	Complete 13 painting projects during FY14			0			50		
Trash and Recycling									
Outcome #1 Effective trash and recycling program									
Curbside recycling % of total tonnage	Improve recycling rate of 35%		35%	36%			35%		
% of trash pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections		99.99%	99.96%			99.9470%		
% of recycling pickups made on time without issue	Maintain an accuracy rate of 99.99% for on-time collections	N/A	99.99%	99.98%		99.980%	99.975%		
Transportation									
Outcome #1: Safe and Efficient Street Lighting Infrastructure and Efficient and Effective Parking Systems									
% of out of service parking meters replaced with 7 days	Replace 100% of out of service parking meters in 7 days	100.00%		100.00%			100.00%		
% of LED Conversion Project completed on schedule	Complete 100% of project on schedule	100.00%		100.00%			80.00%		
% of streetlamps repaired within 14 days of receipt	Repair at least 100% of streetlamps within 14 days	100.00%		63.00%			74.90%		
30 Miles of roadway painted (long lines) per year	Paint 30 miles of road in 2014			11.0			39.0		
% of line painting projects completed on schedule	100% of painting projects on schedule	100.00%		95.00%			59.30%		

Notes